

Shared care model online consultation

Frequently asked questions (FAQs)

What is the online consultation survey about?

The purpose of this online survey is to understand how services for people with allergic conditions are currently being delivered and accessed across Australia. It is a snapshot to gather baseline information and part of a broader consultation process to consider whether a shared care model for allergic conditions might help to improve access to care and quality of care. The online survey is not intended to cover all attributes of a shared care model.

What is shared care?

For the purpose of this consultation the National Allergy Strategy describes a shared care model as a patient centred approach to care that uses the skills and knowledge of a range of health professionals who share joint responsibility with the patient ensuring the patient receives the right care, at the right time, from the right health professional(s), in the right place.

Of critical importance is to ensure that improving access to care through a shared care model is not at the expense of being able to access the best and/or most appropriate care. Ensuring safety and quality standards for primary health care (e.g. health care provided by GPs and nurse practitioners) by using appropriate training and clearly defined referral pathways will help to ensure optimal care is maintained. Patients and consumers must be at the centre of everything we do.

Who is running this survey?

The National Allergy Strategy has received funding from the Australian Government Department of Health to scope a shared care model for the management of allergic conditions in Australia. The National Allergy Strategy is an initiative of the Australasian Society of Clinical Immunology and Allergy (ASCI) and Allergy & Anaphylaxis Australia (A&AA). For more information about the National Allergy Strategy, please visit the [website](#).

Who is this consultation open to?

The consultation is open to people with allergic conditions and their carers, the health professionals who treat them, and the health administration managers and educators that support the delivery of allergy care in Australia. The way that allergy services are delivered varies across Australia so we would like input from every state and territory, and the rural experiences are especially valuable. Participation in the survey is voluntary.

How long will the survey take to complete?

The online survey should take an average of 20 minutes to complete with the option to save and return to it at any point until the survey closes on Wednesday 20 February 2019.

In what other ways will consultation take place?

Consultation will commence in February 2019 and will include:

- the online consultation survey (open from 4 February to 20 February 2019); and
- a face to face meeting in Sydney hosted by the National Allergy Strategy, with invited health professional bodies (public and private sectors) and patient and consumer representatives in April 2019.

Alternatively, you may provide written comment on the [background document](#) by email to feedback@allergy.org.au until 20 February 2019.

Why should I provide input?

Your input will help inform how we improve access to quality health care for people with allergic conditions in Australia. That is, the right care, at the right time, from the right health professional(s) in the right place.

Introducing new approaches to care or redesigning services is challenging and requires many months of scoping, consultation and development. This project puts patients and their carers at the centre of the process. We need stakeholders to work with us to explore whether shared care and/or other solutions could help to improve access to care and quality of care for people with allergic conditions, and how we go about implementing those changes.

Can my survey responses be identified?

No. You will not be asked for information like your name, address, contact details, gender or age that could identify you. If you are a health professional, you will be asked to indicate your profession and/or organisation as well as your work location (postcode) for aggregated data interpretation and analysis.

How will my responses be used?

Data from the online survey will only be accessed by approved staff from the National Allergy Strategy. The results will be analysed and collated into a discussion paper. The discussion paper will be made available to stakeholders prior to the face to face consultation meeting in Sydney (April 2019). After the face to face consultation meeting, a final report will be prepared and submitted to the Australian Government Department of Health for consideration.

Subscribe to the project

To be added to the list of stakeholders, please contact feedback@allergy.org.au

Who do I contact for help?

Should you wish to enquire about the project, or need assistance with completing the survey please contact feedback@allergy.org.au

We can offer alternative ways for completing the survey if required.